

ETI Drivers Education School - Refund Policy

Policy Statement

At the Education and Technology Institute (ETI) Drivers Education School, we are dedicated to delivering high-quality education and training to all students. As part of our commitment to service excellence, we have established the following refund policy.

Refund Eligibility

Once services are purchased, refunds will not be issued unless it is determined that the fault lies with ETI Drivers Education School. Considerations for refunds include:

1. **Fault by ETI:** Refunds may be considered in instances where there is an error or failure on the part of ETI Drivers Education School, such as:
 - The failure to provide services.
 - Any other significant issue directly caused by ETI.
2. Student withdrawals within two weeks of signing up.

Non-Refundable Circumstances

Refunds will not be issued in the following circumstances:

- Personal cancellations initiated by the student.
- Missed appointments for lessons or scheduled services.
- Voluntary withdrawal from the program, once services have been rendered or are scheduled.

Contact Information

For any questions or concerns regarding our refund policy, please contact the Education and Technology Institute directly. We are here to address any inquiries you may have and to ensure that you have a clear understanding of our policies.

Thank you for choosing ETI Drivers Education School. We appreciate your understanding and cooperation.